

Docklands Trails



Teachers Pack

Canary Wharf Central & Docks Trails



Produced by Bexley & Greenwich Education Business Partnerships

Updated August 2008

Abstract

The two trails guide pupils through the fascinating and diverse Docklands environment. By completing both trails you will cover some of the most varied land use and business occupancy in Docklands. 40 short questions along the route with additional challenging issues for discussion in class to help encourage and develop a thorough understanding of the London Docklands, its past, present and future.

Objectives

- To support course work (Business Studies, Geography)
- To provide pupils with an overview of the businesses and associated land use in Canary Wharf
- To help pupils see how the Docklands has developed and provide an indication of how land has been used in the past and how the different types of businesses have developed here. Questions will generate the thinking into why these changes have taken place and what might happen in the future.
- To help demonstrate why communications and transport infrastructure is important and why certain types of business congregate here. How subsidiary businesses provide for the key economic activities.
- To experience the journey to work
- To help pupils gain an understanding of the working conditions, the types of jobs that are available, the types of people that work here, their requirements and from where they travel. Pupils will also gather some ideas about land prices.

Introduction

Today the London Docklands is the location for one the world's most modern and impressive Central Business Districts. It is an awesome exhibition of futuristic architecture and relevant function that addresses the needs of London's booming economy. It caters for the shift towards quaternary industry and the provision for its employees and now provides an efficient travel infrastructure with good subsidiary services vital to its success.

A key location for global and European trade, the London Docklands has experienced a fascinating business and geographic history with economic highs and lows, successes and failures. There is continued speculation, controversy and excitement concerning the future development of the London Docklands. For example whether it will satisfy tomorrow's requirements and meet with expectation.

The trail structure encompasses:

- A list of questions (with answers) that can be completed during the walk.
- A selection of open questions that are designed to initiate thinking during the trail, but are intended for classroom discussion. *These questions are written in italics.* These introduce other topics for pupils to research and prompt in-depth thinking with regard to the processes, problems, progress, impact, successes and failures throughout history, which have all shaped the modern Docklands we see today. The present challenges facing the management of this location, both in the short and long-term future are considered.
- It enables pupils to sense, feel, interpret and experience the Docklands environment first hand.

The Trails

Docks Trail. 18 Questions. Visit subsidiary businesses and observe the land use of the outlying area. See the DLR and cross some of the docks. Investigate some of the jobs and accommodations that are available. You are in the open air.
Time approx 1 hour

Central Trail: 22 Questions. Wander the Central Business District of Docklands. Visit several of the shopping malls, access different levels; take in the reception of the Canary Wharf Tower, Jubilee Place Park and the London Underground. You are generally indoors.
Time approx 1 hour.



Indicates questions



Spaces are available for students to make notes



Please go down the escalators into the Jubilee Place Shopping Mall; follow the corridor to your left and stop outside Reiss Clothing Store.

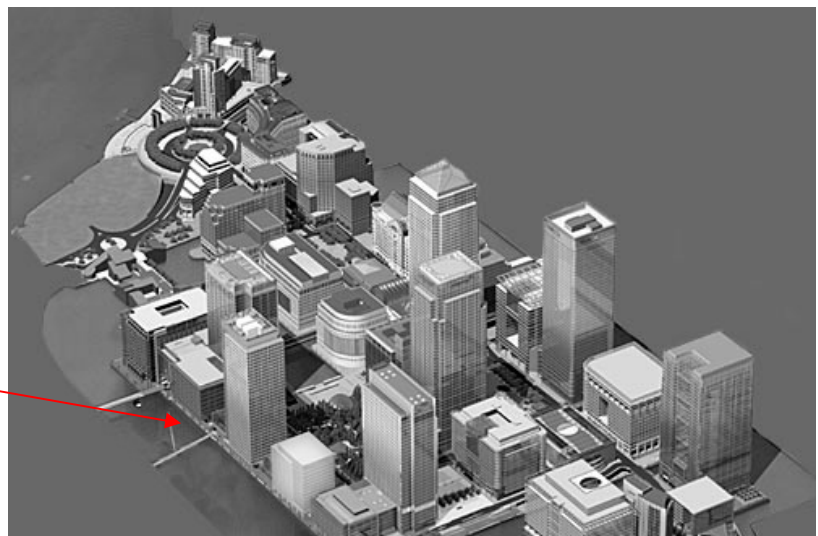
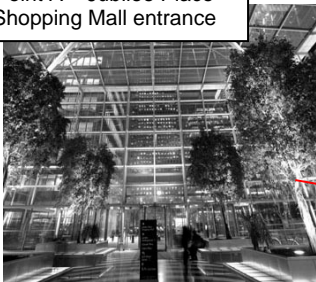
Directions

Start and Finish point:

Both trails begin and finish at the entrance to the Jubilee Place Shopping Mall. This is Point A.

It is recommended that pupils start and finish at point A. Point A is common to both trails, a convenient start and finishing point close to both the DLR/underground and coach parking. Point A is also on the brief overlap route as pupils pass through here again onto the second trail. Although toilets are not in the immediate vicinity, facilities can be easily reached in the mall or from within the tube station. Point A indoors offers seating, shelter and warmth and is slightly removed from the busy mall and key pedestrian and workforce through-fares.

Point A – Jubilee Place Shopping Mall entrance



Getting there:

By coach: There is ample free coach parking on Mill Harbour and adjacent roads. Coach parking is free for up to 4 hours. It is recommended that the coach parks on Mill Harbour as close as possible to the junction with Marsh Wall.

It is a 5-minute walk to point A.

Directions: Cross Marsh Wall at the pedestrian crossing opposite South Quay DLR. turn left along Marsh Wall Road. As you pass the Audi showroom to your left, please turn right into Admirals Way with signposts for Canary Wharf. You should be facing the skyscrapers of Canary Wharf. Less than 50 meters ahead of you should be West India Dock. Walk up to the dock and turn left. There will be a footbridge to your left. Please cross the footbridge and enter the building by walking directly ahead of you through revolving doors. There is some seating and an escalator entrance to the Jubilee Place Mall. **You are now at point A – Jubilee Place Shopping Mall**

By Docklands Light Railway (recommended): Disembark the DLR at Heron Quays. It is a 2-minute walk to point A.

Directions: Descend the escalators in the direction of Canary Wharf. You will be standing close to a small glass covered escalator entrance to the Jubilee Place Shopping Mall and Restaurants. Face the small road in front of you and turn right. Walk in the direction as if you were heading for the Jubilee Underground Station. Follow this small access road around to your right. Please keep the Lehman Brothers Office building to your right. Follow the road to the right, turning right at the corner of the Lehman Brothers building. You will now be standing with One Canada Square and the large shopping bag advertisement (outside the West entrance/exit to the tube station) directly behind you. Walk straight ahead and enter the building (which is a few meters in front of you) via the revolving doors. There is some seating and another escalator entrance to the Jubilee Place Mall. **You are now at point A – Jubilee Place Shopping Mall**

DLR group booking: Telephone 020 7363 9511.

Transport for London: for free travel after 9.30 am

www.tfl.gov.uk/schoolparty email schoolparty@tfl.gov.uk

Tel 020 7918 3954

Transport for London
Ticket Administration Office
London SW1H 0BD

Your order for free tickets must be received by Transport at least 14 days before you make your trip.

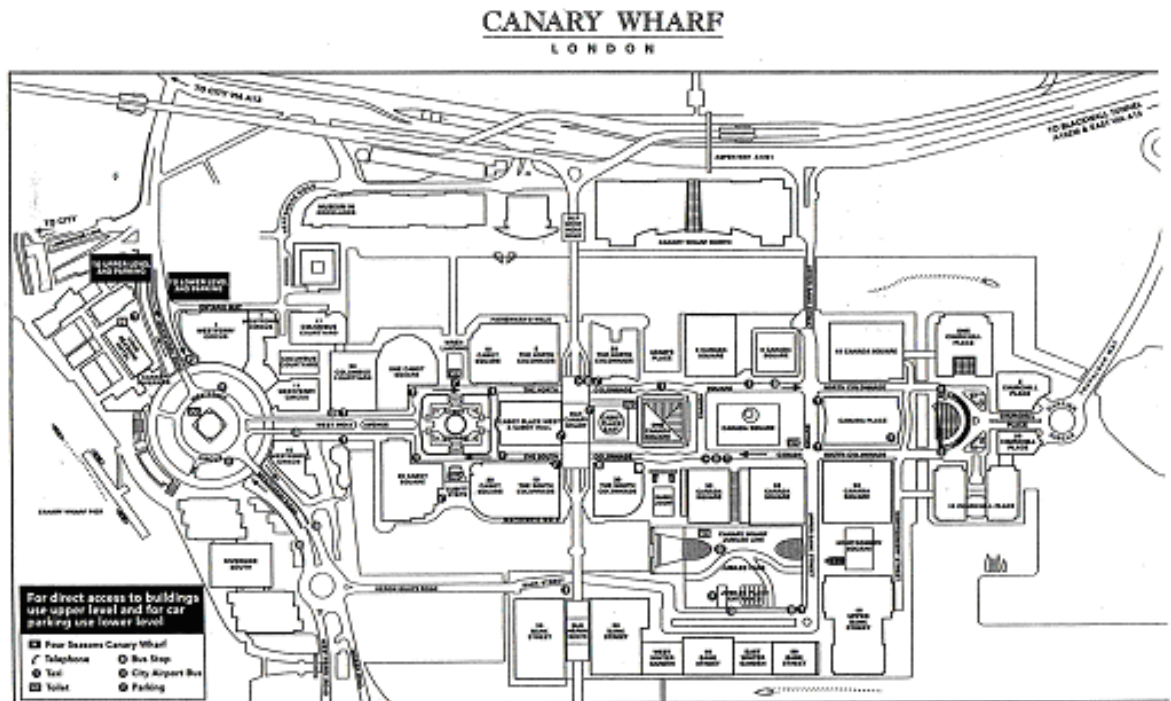
Health and Safety:

All health and safety aspects and conditions associated with educational fieldwork apply.

Roads:

There are only 3 roads that require crossing. One of these is a no-through road; the other two should be crossed using the pedestrian crossings.

Maps:



Parking
Follow signs for Cabot Square or Canada Square car parks. Cabot Square is accessed from the lower level of Westferry Circus roundabout. Canada Square car park is accessed from the upper level of Canada Square. Jubilee Place car park opens in Autumn 2003.

There is discounted parking at weekends and on bank holidays: spend £10 in any of the Canary Wharf shops, bars and restaurants and receive parking for up to two hours free of charge. Customers should pick up a token at the point of purchase in any shops, bars and restaurants and place this in the pay-on-foot machines before returning to their vehicle.

Visitors to Cabot Hall
For details about public events taking place at Cabot Hall and Canary Wharf visit www.canarywharf.com or phone 020 7477 1477 to join the arts and events mailing list.

Shops and Restaurants
For information about visiting the shops and restaurants phone the customer information line on 020 7477 1477.

If maps are required please contact:

Shopping Plans contact:

retail@canarywharf.com

www.mycanarywharf.com

Telephone: 020 7477 1477

Road map contact:

Streemap.co.uk

sales@btex.co.uk

Telephone: 01908 526670

Resources:

Contact Greenwich EBP

pod.gebp.greenwich@lgfl.net

Contact Bexley EBP

Felicity.Carne@bexley.gov.uk

The Wharf Newspaper and its related website: www.ictthewharf.co.uk

The Docklands Light Railway www.dlr.co.uk

Further questions and related topics for classroom discussion:

- There is to be a new tower constructed on the adjacent wharf. What might the business and economic impact of this development be? What are the issues that surround its development? How might they be resolved? [It breaches the flight restrictions for City Airport. It is too close to residential premises. Environmental impact. It becomes a terrorist target. The current infrastructure is inadequate to support this additional development.]
- What are the infrastructure links for the Docklands? [DLR, Road, Tube, Bus, Air, Pavement.] Are these important? Should they be improved and extended? Find out who was the Secretary of state in 1981. This person formed the London Docklands Development Corporation, with the intention of creating a new London Business District in Docklands. This persons name was?
a) Michael Heseltine. B) Michael Owen c) Margaret Thatcher d) Teri Hatcher
- Why was the docklands area chosen as a site for redevelopment? What problems were faced during the early years of development?
- The Millennium Dome enjoyed a spectacular opening ceremony on 31st December 1999. Its structure is unique. It is the same height as Nelson's Column, 320 metres in diameter. It is large enough to accommodate 13 Albert Halls or two Wembley Stadiums. How is the Dome used today? If you wanted to use the land for an alternative purpose, what might you suggest? www.theo2.co.uk
- Property is presently big business across the United Kingdom; this is no exception in Docklands. Would you like to live in Docklands? There are many luxurious new residential developments in Docklands and more are being built. Consider interest rates and mortgage options. A low specification two bedroom apartment could cost half a million pounds. Why are these properties so expensive? Are they worth it? What might your annual salary have to be in order for this accommodation to be a realistic option? What kinds of jobs pay these wages? Advantages & disadvantages of living there?

Suggestions to maximise the success of the fieldwork exercise:

In all cases it is recommended that the pupils walk following the circular route south of the footbridge first, (the Docks Trail). Walking around the subsidiary businesses and open areas on the periphery before focussing on the more exciting and dramatic CBD, infrastructure and shopping malls at the core will prove more rewarding.

Applicable for GCSE business studies students. Pupils should be encouraged to choose one of their case-study businesses from within the Docklands environment. The trail will help them to compile information for a variety of sources. Their chosen businesses can reflect one of the key industries, for example a financial service. Equally valid would be the inclusion of an outlying business or one present in the mall.

Pupils should be encouraged to make a note of the names of the businesses they pass and jot down any useful web addresses from which they can gather further information to build their case studies.

Pupils will be able to collect a copy of 'The Wharf' and pamphlets on the shopping Malls. They should also be able to gather travel information.

You should guide your pupils to the start point. Getting to and from the Docklands area should be regarded as part of the overall exercise and experience, (although outside of rush hour) pupils should consider what commuting everyday to work might feel like.

To relieve crowds from key areas, public information boards and facilities, I would discourage large groups from walking the trail together. Sending small groups of 4-6 pupils together gives them autonomy and good behaviour should be rewarded (more fieldwork trips!) All the questions requiring answers on the day can each be easily completed without constant observation and assistance. If teachers are not accompanying pupils around the trail, then please make sure you register at the required points and use the pedestrian crossing when they are available. Additional registry points (and times) may be included, but those already indicated have been chosen as they are all sheltered, near toilets and often within the shopping malls when pupils could be at greater risk. Constant observation of all pupils should be adhered to if there is a perceived risk to the children safety and well-being. Circumstances change and you have the ultimate responsibility. Teachers at registry points and a member of staff walking the trail (with least trustworthy or 'at risk' individuals) may offer the perfect scenario.

- For more able pupils, draw their attention to the italicised questions (*symbolised by the light bulb on the trail handout sheet*) in advance of the walk so that they can begin to formulate their opinions and stretch their capabilities.


If you are limited for time or the weather is poor, please focus on the Central trail.

Answers to Canary Wharf Central Trail Questions

1. How many different types of retail outlets are along this corridor? **13**
(**1 optician, 2 cosmetics/beauty, 6 clothes, 1 jewellery, 1 shoes, 1 bag, 1 coffee**)
2. What is the main type of retail outlet is in this area? **food**
3. Is it busy? **Yes/No**
4. When do you think it will be busiest? **Beginning and end of working day and lunchtime**
5. Free Newspapers - **The Wharf, The Docklands, City-AM**
6. Tick the following ways in which people are using the space of Jubilee Park. **To eat their lunch, To sit and relax, To smoke**
7. AEG who own The O₂ have offices in 25 Canada Square. What floor is their office on? **32**
8. What are the names of all the different organisations/business can you spot **Barclays, Waitrose, Reebok Sports Club, Citigroup, Bank of America, Reuters**
9. Have a look at the directory of businesses within the tower. Are the businesses mostly?
International
10. On which floor does the Bank of New York reside? **47th**
11. One Canada Square has two fireman lifts, two freight lifts and many passenger lifts, which service all the sections of the building. These lifts are located in the central columns in reception. How many passenger lifts are there? **32**
12. There are some flat screen televisions in the reception area. What are the televisions showing?
News and finance
13. What kind of clothes are most of the people using these malls wearing? **could be all.**
14. ATMs are commonly called cash points. What does ATM stand for? **Automated teller machine**
15. Which of the following is not found in Canary Wharf? **Schools**
16. Use the Retail Estate Directory to find the location of "You are Here" **K11**
17. The Jubilee Line runs between Stanmore in the west to where in the east? **Stratford**
18. In which London Travel Zone are the Jubilee Canary Wharf and DLR Canary Wharf stations?
Zone 2
19. How are you going to get to London City Airport from this tube station? **Tube to Poplar, DLR to London City Airport**
20. From this point it is possible to observe a variety of different modes of transport? **DLR, tube, boat, car, walk, taxi, bus, bike**
21. On the side of the Reuter building is a scrolling sign, what does it show? **Stocks & Shares**
22. What is unusual about the clocks under the large TV screen? **They have one number on the face**

Answers to Docks Canary Wharf Trail Questions.

1. Stop in the middle of the bridge look for two large hotels. What are their names? **Britannia Hotels & Hilton**
2. When tall boats and ships pass through the dock this bridge opens to let them through. As you cross the bridge can you establish how the bridge opens? **By rotating the bridge**
3. How many floors does the nearest skyscraper facing you have? **32**
4. Which cars are on sale here? **Audi**
5. What does DLR stand for? **Docklands Light Railway**
6. If we were to travel by DLR from South Quay, which tube station could I reach that would allow me to make a connection with the Northern Line on the underground? **Bank**
7. If I wanted to reach the ExCel conference facilities, how many stops from this station would it take to get there? **9**
8. From South Quay, Custom House station is on the line that terminates at: **Beckton**
9. What supermarket is on your left hand side? **TESCO**
10. The whole of this area has been redeveloped. The land use has been changed. What old buildings can you still see? **Old terraced housing to home the dock workers**
11. At the end of the Cul de Sac you see a company called West Ferry. What do they do? **Printers**
12. What ways can you contact the estate agents? **Email, phone, walk in or write**
13. What were the docks originally used for? **Grain Handling**
14. What purpose does this light serve? **It warns aircraft of the towers presence**
15. How would you describe the type of businesses that you have been passing and can see around you?
Tertiary - Providing a service to an individual customer or another business
Quaternary. Using advanced technologies and cutting edge ICT.
16. Write down the name of a job and its salary that is advertised in the window that you would like to do? **No correct answer**
17. How much is the most expensive home you can see?
No correct answer
18. What facilities are in South Quay Square? **Apartments, Hotel, Shops & Offices**



Canary Wharf Central Trail



Name

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Canary Wharf Central Trail

Explore the Central Business District of Docklands.
Visit several of the shopping malls in Canary Wharf.
Visit Canary Wharf Tower, Jubilee Place Park and the London Underground.

2



Starting Point Jubilee Place Shopping Mall



Please go down the escalators into the Jubilee Place Shopping Mall; follow the corridor to your left and stop outside Reiss Clothing Store.



1. How many different types of retail outlets are along this corridor?

How do these shops differ from those that you typically find on your local high street?



Walk until you can see Starbucks coffee on your left.
This is the centre of the Jubilee Place shopping Mall.



2. What is the main type of retail outlet in this area?



3. It is busy?

7



Exit the station via the escalators on your right.



20. From this point it is possible to observe a variety of different modes of transport. Can you list 7 more?

1. <i>Aeroplane</i>	2.	3.	4.
5.	6.	7.	8.

Why is it important for businesses and commuters to have a good transport infrastructure?



21. On the side of the Reuter building is a scrolling sign. What does it show?



22. What is unusual about the clocks under the large TV screen?

- They glow in the dark They are set at different times
They have four hands They have one number on the face




Turn left and walk towards Jubilee Shops and Restaurants. Using the crossing walk straight through the revolving doors back to the start.

Congratulations you have completed the central trail!



? ? ? 14. ATMs are commonly called cash points. What does ATM stand for?

- ? ? ? Automated teller machine
- ? ? ? Automated transaction machine
- ? ? ? Automatic telephone machine


 Continue straight , stop when you reach the cross roads between the Vision Express , Goldsmiths, Monsoon and HSBC Bank. You are in the very centre of the Canada Place shopping mall in Canary Wharf.

? ? ? 15. Look around for the Estate Retail Directory. Which one of the following is not found in Canary Wharf?

- ? ? ? Shops/Bars/Restaurants
- ? ? ? Banking
- ? ? ? Services
- ? ? ? Schools

? ? ? 16. Use the Retail Estate Directory to find out the Grid reference of the circle indicating "You are Here"

? ? ?

 Walk between Goldsmiths jewellers and Monsoon and continue all the way along the corridor towards the underground station. Go down the escalator and enter the station.

? ? ? 17. The Jubilee Line runs between Stanmore in the west to where in the east?

- ? ? ? Stratford
- ? ? ? West Ferry
- ? ? ? Aldgate East
- ? ? ? Westminster

? ? ? 18. In which London Travel Zone are the Jubilee Line Canary Wharf and DLR Canary Wharf stations?

- ? ? ? Zone 1
- ? ? ? Zone 2
- ? ? ? Zone 3
- ? ? ? Zone 4

? ? ? 19. How would you get to London City Airport from this tube station?


? ? ?

? ? ? 4. When do you think it will be busiest?

? ? ?

In 1993 the working population of the Docklands was 7,000. At the beginning of 2006 the working population was 90,000. How many people do you think could be working here in 2012?



 Go up the 2 escalators through Café Brera and exit the mall through the doors on your right into Jubilee Park

? ? ? 5. Canary Wharf has many free newspapers. How many can you find and what are their names?


? ? ?

Jubilee Park is one of the many green spaces within the Docklands. Why do you think these type of open spaces are important to the overall Docklands Environment?



? ? ? 6. Tick the following ways in which people are using the space of Jubilee Park.

- ? ? ? To eat their lunch
- ? ? ? To sit and relax
- ? ? ? To go fishing in the fountains
- ? ? ? To smoke

 Follow the path to your right through the park.

4

The buildings around you will dwarf you. What are the reasons for building the towers so tall?



Leave the park and turn left towards Canada Square. In the distant on your right hand side you can see The O₂

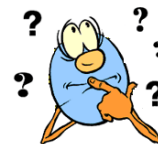


7. AEG who own The O₂ have offices in 25 Canada Square. What floor is their office on?

- 26
- 30
- 32
- 40



Continue walking straight and at the crossing cross the road. Go left into the green space. Stop and look around you.



8. What are the names of all the different organisations/businesses you can spot



Head towards the tallest building with the pyramid roof. This is One Canada Square known as Canary Wharf Tower. Enter the building through the revolving doors.



9. Find the directory of businesses within the tower. Are the businesses mostly...

- Local
- National
- International

5



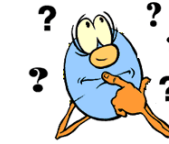
10. On which floor does the Bank of New York reside?

- 15th
- 22nd
- 34th
- 47th



11. One Canada Square has two fireman lifts, two freight lifts and passenger lifts that service all the building. These lifts are located in the central columns in reception. How many passenger lifts are there?

- 2
- 12
- 22
- 32



12. There are some flat screen televisions in the reception area. What are the televisions showing?

- News and Finance
- Music and Advertising
- East Enders and Coronation Street
- Children's television



Leave the building through the doors by the Newsagents into Cabot Place.



13. What kind of clothes are most of the people using these malls wearing?

- Heavy-duty overalls and luminous jackets
- Smart casual trousers, jeans and jackets
- Suits and skirts
- Uniforms

What kinds of businesses expect their employees to dress in these types of clothes?



Go down the escalator and walk straight ahead . The corridor you must follow takes you between Abbey and Citibank .



Canary Wharf Docks Trail



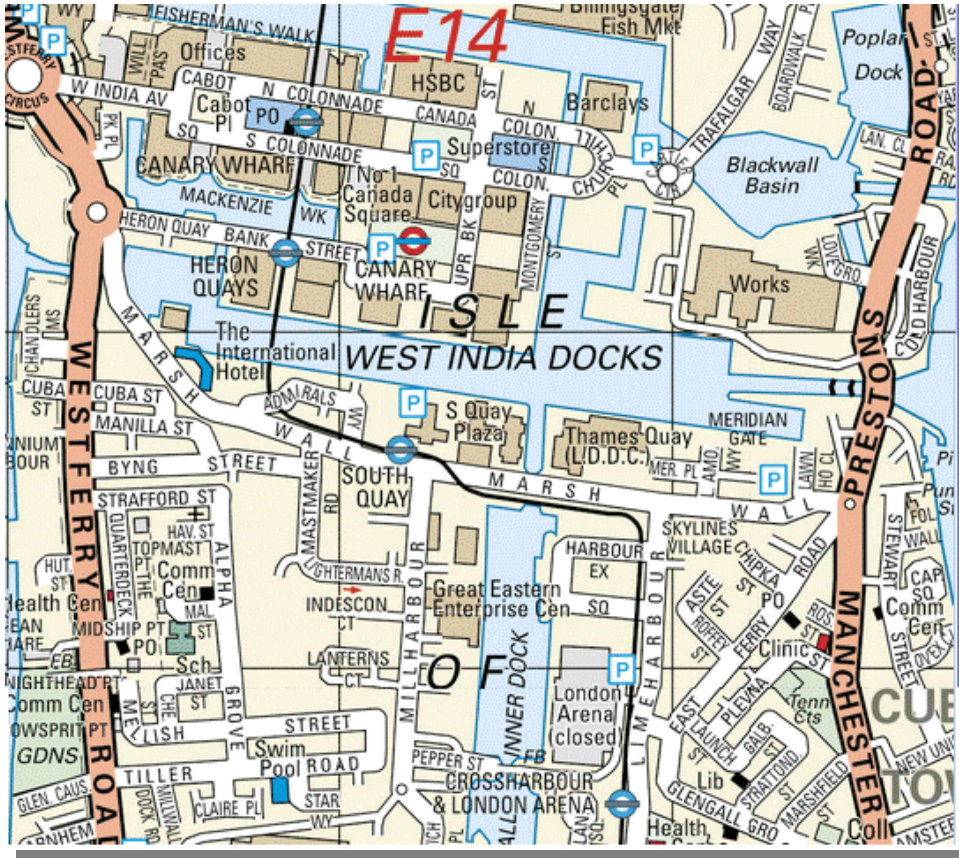
Name

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Canary Wharf Docks Trail

Visit subsidiary businesses and observe the land use of the outlying area of Canary Wharf.
See the DLR and some of the docks.



Starting Point
Jubilee Place Shopping Mall



Please exit the Jubilee Place Shopping Mall with the skyscrapers & station behind you. A footbridge across the dock will be in front of you, walk onto the footbridge and look around you.

7 15. How would you describe the type of businesses that you have been passing and can see around you?



- Primary: Collecting raw materials, mining
- Secondary: Manufacturing making things, building
- Tertiary: Providing a service to an individual customer or another business
- Quaternary: Using advanced technologies and cutting edge ICT.

Continue along the pathway and look for Reed Employment Service



16. Write down the name of a job and its salary that is advertised in the window that you might like to do .

Continuing in the same direction, you will reach the road called Marsh Wall again. Turn left on this main road and walk to South Quay Plaza. Look for an Estate Agent.



17. What is the price of the most expensive home you can see?

Walk through the Plaza and go left towards the skyscrapers and dock. At the dock turn left



18. What facilities are in South Quay Square?

Continue walking along the waterfront towards the footbridge. Cross the bridge and walk through the glass doors back to the start.

Congratulations you have completed the docks trail!



You will be passing more small businesses. Who do you think uses these businesses?



Continue straight and you will come to a small footbridge called Glengall Bridge. Stop in the middle of the bridge and look around.

What can you see? Compare both views of the docks



Cross the bridge and turn left towards the floating Lotus Restaurant and look at the information board before the restaurant.

13. What were the docks originally used for?



Empty box for answer.



Continue along the pathway and stop just before you get to "The Jog Shop"

14. In the distance you can see the tall towers of Canary Wharf. Can you see the light flashing at the top of the tower? What purpose does this light serve?



- It signifies that this tower is the tallest in England
- It makes the spectacular pyramid roof look better
- It warns aircraft of the towers presence
- It warns potential burglars that the office building is alarmed

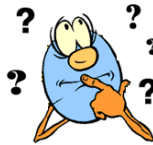
1. Stop in the middle of the bridge and look for two hotels. What are their names?

- Hilton
- Marriott
- Britannia
- Travel Lodge
- Four Seasons

Hotels are important to the London Docklands. Why is this the case?



2. When tall boats and ships pass through the dock this bridge opens to let them through. As you cross the bridge can you see how the bridge opens?



- By pulleys raising the centre of the bridge, splitting it in two.
- By lowering the bridge into the water.
- By a drawbridge raising the bridge at one end.
- By rotating the bridge.

Why do you think the footbridge is here?



Turn left as you step off the footbridge

3. How many floors does the nearest skyscraper facing you have?

- 29
- 32
- 35
- 38

If the small offices to your right were replaced, what sort of buildings do you think would take their place and why?





Turn left towards the Hilton Hotel. Continue along the main road following the signpost to South Quay station. The DLR will be running above your head.

? ? 4. Which cars are on sale at the showroom on the opposite side of the road?

- ? ? Audi
- ? ? Ford
- ? ? Skoda
- ? ? Vauxhall

These cars are luxurious. Why do you think this type of car has a showroom in London Docklands?



? ? 5. What does DLR stand for?

- ? ? Direct Link Railway
- ? ? Direct London Railway
- ? ? Dockland Loop Railway
- ? ? Docklands Light Railway

? ? 6. If I were to travel by DLR from South Quay, which tube station could I reach that would allow me to make a connection with the Northern Line on the underground?

- ? ? Mudchute
- ? ? Bank
- ? ? Lime House
- ? ? Tower Hill

? ? 7. If I wanted to reach the ExCel conference facilities, how many stops from this station would it take to get there?

- ? ? 5
- ? ? 7
- ? ? 9
- ? ? 11

? ? 8. From South Quay, Custom House station is on the line that terminates at:

- ? ? Stratford
- ? ? Tower Hill
- ? ? Beckton
- ? ? Lewisham

Why are transport links important to a business area?



Use the crossing turn left then immediately right down Millharbour. Walk along this road. You should pass a variety of businesses, new offices and apartment developments along this street.

? ? 9. What Supermarket is on your left hand side?

- ? ? Sainsburys'
- ? ? Tesco
- ? ? ASDA
- ? ? Waitrose

Opposite the Supermarket you can see two post boxes. One of the post-boxes is for franked mail. How is this box different from the other one and what is it used for?



? ? 10. The whole of this area has been regenerated. The land use has been changed. What old buildings can you still see? (clue look down the alleyway on your right)

? ? 11. At the end of the cul-de-sac you will see a large company called WestFerry. What do they do?



Walk back along Millharbour past the Estate Agents.

? ? 12. What different ways can you contact the estate agent?



Turn right into Pepper Street through the pedestrian access only signs.